

## Summary of the Annual Survey of Certified Provider Information 2006

### **Certified Providers**

Below is a summary of the child care certification program, developed from a survey conducted by the DWD Child Care Section. Seventy-seven counties/tribes returned the survey this year\*. The survey included certification statistics as of December 31, 2005.

This year, the number of certified providers was taken from the automated Child Care Provider Certification (CCPC) system (except the Forest County Potawatomi tribe). The total number of certified family child care providers decreased by 8.3% from the previous year. The number of provisional providers decreased by 2.9% and the number of regularly certified providers decreased by 10.32%. The chart below includes information for Wisconsin counties and tribes.

Type of providers	2001	2002	2003	2004	2005	Change from 04
Provisional	1441	1335	1194	1308	1270	-2.91%
Regular	4092	3855	3686	3546	3180	-10.32%
Total	5533	5190	4880	4854	4450	-8.32%

Note: 2001 survey included information reported from 78 certifying agencies, 2002 and 2004 included 80 agencies and in 2003 had responses from 75 agencies.

\*Barron and Rusk counties and Stockbridge-Munsee Tribe did not return their survey in 2006.

In addition to the above, there were 27 school age sites certified as of 12/31/05, 6 more than in 2004.

### **Site Visits**

The day care certification rules require certifying agencies to conduct a site visit to certified providers at initial certification, at renewal (every two years) and if the provider moves to a new location. All agencies are complying with the site visit requirement. 49% of agencies visit providers at least once each year. The total number of certified providers who receive at least one annual visit is 2,975, which represents 66% of providers. This percentage was 75% in 2004.

Visit frequency	2001		2002		2003		2004		2005	
Once every two years	24	31%	32	40%	36	48%	36	45%	39	51%
Twice	37	48%	34	42.50%	32	43%	36	45%	28	36%
>2	16	21%	14	17.50%	7	9%	8	10%	10	13%
Total	77		80		75		80		77	

### **Provider Training**

The statewide competency based curriculum was implemented on September 1, 2003. Last year, 70 agencies required the providers to complete a course that followed the new competency based curriculum before issuing regular certificate. The number in 2005 dropped to 64, however, 7 agencies did not provide an answer to this question. Five agencies still accept other training (the number in 2004 was 10).

## **Continuing Education**

According to the certification rules, the certifying agencies may require regularly certified providers to complete up to 5 hours of continuing education each year. 35 agencies have this requirement. The total number of regularly certified providers in these agencies is 2,085, which represents 65.5% of the regularly certified provider population.

	2001		2002		2003		2004		2005	
Yes	31	40%	29	36.25%	27	36.00%	34	42.50%	35	45%
No	47	60%	50	62.50%	48	64.00%	46	57.50%	41	53%
No info reported	0	0%	1	1.25%	0		0		1	0.01
Total	78	100%	80	100.00%	75	100%	80	100%	77	100%

## **Information on Agencies Charging Fees for Certification and Background Checks**

Due to budget constraints, an increasing number of agencies are charging various fees. The number of agencies charging no fees decreased from 34% last year to 25% in 2005.

Type of fee	2001		2002		2003		2004		2005	
Certification fee only	26	33%	35	44%	30	40%	31	38%	33	43%
Background check fee only	8	10%	7	9%	7	9%	7	9%	8	10%
Cert & BC fee	14	18%	11	14%	15	20%	15	19%	17	22%
No fees	30	38%	27	34%	23	31%	27	34%	19	25%
Total	78	100%	80	100%	75	100%	80	100%	77	100%

## **Denials/Revocations and Refusals to Renew**

The number of providers whose certification was denied, revoked or refused to renew reduced from the previous year by 36%. The number of providers who appealed the decision to revoke/deny or who requested a rehabilitation review increased by 2% from 2004.

	2001	2002	2003	2004	2005
Caregiver Law	104	85	74	48	35
DWD 55 - Certification rules	155	515	457	291	181
Appealed	33	107	54	95	59
Rehabilitation Reviews	24	25	13	11	13

### **Complaints Received by Counties/Tribes on Certified Providers:**

Fifty-seven agencies reported receiving complaints about certified providers. The total number of complaints filed against certified providers decreased by 18% from the previous year. The percentage of substantiated complaints also decreased. The chart below shows this information in more detail.

<b>Complaints</b>	<b>2001</b>	<b>2002</b>	<b>2003</b>	<b>2004</b>	<b>2005</b>
Total number of complaints	371	434	370	388	341
Substantiated	110 (29%)	145 (33%)	140 (38%)	156 (40.2%)	76 (22.3%)

### **Information provided on professional development opportunities**

- 59 agencies identified or provided professional development opportunities to certified providers (45 agencies reported 'yes' last year). Most of the agencies that answered 'yes' to this question sent out mailings on various training events, conferences and provider meetings.
- 36 agencies shared TEACH/REWARD information with certified providers (38 agencies shared the information in 2004).
- 57 agencies used the Wisconsin Child Care information Center (WCCIC) services during 2005 and referred providers to the agency with child care related questions (59 agencies shared the information in 2004).
- 22 agencies shared the Wisconsin Model Early Learning Standards with certified providers in 2005 (24 agencies shared the information in 2004).

Information about previous years' survey can be found at:  
<http://dwd.wisconsin.gov/dws/programs/childcare/certification/default.htm>.

Prepared by:  
Pirkko Zweifel  
DWD Child Care Section  
608-261-4595